

# MOBILETECH FOR MEDI-MIZER

# DIAGNOSTIC CONSUMABLES, INC

## MURRIETA, CA

MEDI-MIZER

### QUOTE:

"The engineers love the Palms. It only took them a couple of hours to learn how to use them. Now, they don't have to carry around all that paperwork. They can pull up all the information they need by scanning a barcode."

-Ray Vallejo, Clinical Engineering Manager, Diagnostic Consumables

2 SPT 1500 PALMS

FROM SYMBOL

TECHNOLOGIES AND

MOBILETECH FOR

MEDI-MIZER

SOFTWARE HAVE

REPLACED THE OLD-

FASHIONED PEN-AND-

PAPER METHOD AT

DIAGNOSTIC

CONSUMABLES, SAVING

ENGINEERS EIGHT HOURS

PER WEEK.

### PROFILE:

- ▶ Medical Product Lab Facilities
- ▶ 4 Buildings
- ▶ 1,800 Pieces of Lab Equipment Requiring Inspection
- ▶ 4 Engineers
- ▶ 2 Palm Hand-held Computers
- ▶ 32 Routes
- ▶ MEDI-MIZER Customer since 1991

### PRODUCT BENEFITS:

- ▶ Engineers at Diagnostic Consumables use MobileTech for MEDI-MIZER to inspect more than 1,800 pieces of equipment quickly and accurately. They use the Palms to scan barcodes placed on centrifuges, microscopes, incubators, multi-probe units, and other equipment. Each time a barcode is scanned, the Palm prompts the engineer through a series of tasks required to complete the inspection.
- ▶ The system frees the engineers from time-consuming paperwork, saving them up to eight hours per week. According to Mr. Vallejo, engineers used to have to complete everything by hand, including about 300 work orders a month. With MEDI-MIZER, the system is "completely paperless." All work is completed on the Palm or the PC. "It's a matter of convenience," said Mr. Vallejo. "This system saves us a ton of time!"
- ▶ It only took them 10 minutes to get MobileTech for MEDI-MIZER up and running, according to Mr. Vallejo. The system is so user friendly, that they've only had to contact TISCOR tech support one time. Mr. Vallejo says they were able to help him quickly, and even called him to follow up.
- ▶ The system is currently helping the facility prove compliance to JCAHO. "As we speak, we're using MEDI-MIZER to help us prove compliance to Joint Commission," said Mr. Vallejo. "They are downstairs right now. Every time they need to know something about a piece of equipment, our technician scans a barcode, and he has all the information he needs at his fingertips."
- ▶ MEDI-MIZER's advanced reporting features allow Mr. Vallejo to address specific needs with upper management. For example, his department might have problems with a centrifuge that keeps breaking down. Using MEDI-MIZER's reporting features, they can tag a piece of equipment, then trend its performance. If it keeps breaking, they can pinpoint costs, and prove to management that it's more cost effective to purchase a new piece of equipment.
- ▶ MobileTech for MEDI-MIZER has changed the way the clinical engineers are viewed by the organization. According to Mr. Vallejo, using the hand-helds just "makes them look better." He says, "Everybody is impressed with the efficiency of system. We love it."

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