

HAWAII CONVENTION CENTER

HONOLULU, HAWAII

QUOTE:

"I like the PROTRAC SECURITY system because it provides an identifiable record of client protection. Our client is the state of Hawaii. It's very important that we stay accountable to them regarding facility safety issues."

- Joseph Miller, Hawaii Convention Center Director of Security

PROFILE:

THE PROTRAC

▶ 75 Employees

▶ 1.4 Million Square Foot, 4-Story Building

SECURITY SYSTEM

▶ 35 Security Employees - 4 Routes per Shift

▶ TISCOR Customer since July 1999

AND A TOUCH-TAG

▶ 110 Fire Extinguishers

READER ARE USED

PRODUCT BENEFITS:

AT THE HAWAII

▶ Prior to using the PROTRAC system, the security staff randomly checked the facility. At that time, there was no system in place to verify the dates and times of security tours.

▶ In less than one day, the Convention Center set-up the PROTRAC security tour function. The fire extinguisher/safety equipment inspection function took a little bit longer (3-4 weeks). The Director of Security dedicated additional time to set up the routes according to the specific tour assignments of his security supervisors. His initial extra investment of time has paid off tremendously by increasing his staff's productivity.

CONVENTION CENTER

▶ While the PROTRAC system was originally purchased for its security function, the Convention Center discovered that it was also very functional for tracking fire extinguisher inspections.

FOR SECURITY AND

FIRE EXTINGUISHER

▶ Security inspection routes vary greatly according to booked events. With the PROTRAC system, it's easy to select a number of pre-set routes according to event schedules. Also, the system provides assurance that high-security areas such as the cash room, are monitored hourly or more frequently, while other areas, such as the utility corridor, are only monitored once every eight hours. Various "dark areas" (rooms used only during events) are inspected once every 24 hours.

▶ Since utilizing the system, the Director of Security is confident that his officers have visited their regular tour routes. No longer does he have to worry about inaccuracies or discrepancies in written or verbal reports. The system contains a computer-driven historic account of all tour activities.

INSPECTIONS.

▶ The center especially enjoys the flexibility of the PROTRAC system. It easily accommodates temporary routes when needed.

