

APPLICATION REPORT

ST. VINCENT'S HOSPITAL

INDIANAPOLIS, INDIANA

QUOTE:

"The biggest benefit of using PROTRAC Security is being able to verify and document our security operations for JCAHO and OSHA. We've already used the reports to successfully complete one JCAHO inspection, and we're ready for another one this year. The documentation is invaluable!"

-Larry Aurs, Manager of Security Services, St. Vincent Hospital

SECURITY OFFICERS AT

ST. VINCENT HOSPITAL

USE 10 PROSCAN DR

READERS TO SECURE

HUNDREDS OF

CHECKPOINTS ALL OVER

THE FACILITIES.

PROFILE:

- ▶ 650 Bed Hospital
- ▶ 4 Off-site Facilities
- ▶ 10 Hand-held Computers
- ▶ 55 Security Employees
- ▶ 20 Different Routes
- ▶ TISCOR Customer since 1990

PRODUCT BENEFITS:

- ▶ PROTRAC Security helps officers secure critical areas of the hospital quickly and efficiently. Security officers use the devices to scan bar codes placed at hundreds of checkpoints, including stairways, doors, basements, chemical storage areas, and "anything we could barcode," according to Mr. Aurs. Each time a barcode is scanned, the time, date, and location of the inspection is automatically recorded into the hand-held computer.
- ▶ The system computerizes security operations, replacing the former radio-based system. According to Mr. Aurs, security officers used to radio back to the dispatcher when they were securing a particular area. Now, they have a computerized system that generates reliable reports, showing when each area was checked. Officers simply transfer the collected data directly from the hand-held computer to a PC. The PC can generate detailed reports in minutes.
- ▶ PROTRAC Security verifies that security officers inspect key checkpoints on a routine basis. According to Mr. Aurs, if they ever receive complaints that critical areas aren't being inspected as often as they should, they have documentation to prove they were inspected.
- ▶ PROTRAC Security maximizes the overall efficiency and effectiveness of hospital security operations. According to Mr. Aurs, with 20 set routes and a list of checkpoints to inspect, their officers are covering more ground than ever before. It maximizes their visibility and keeps them out and about in the field. "This system has definitely increased efficiency. Our officers make much better use of their time now!"
- ▶ PROTRAC Security's reporting features are used to prove compliance to various regulatory agencies. PROTRAC's reports are excellent tools to prove compliance to JCAHO and OSHA. All the information they need is right at their fingertips.

PROTRAC SECURITY

TISCOR[®]
A BRADY BUSINESS

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